

Deposit, Payments, Cancellation, Liability & Obligations, Notice, and Privacy

1. Deposits, Payments, and Cancellation

1.1 CJETT may charge a nominal non-refundable planning deposit (to be applied toward the total trip cost) to develop and provide a detailed itinerary based on an agreed-upon trip proposal.

Once a detailed itinerary is agreed upon, CJETT does ask that a 20% non-refundable deposit (based on the estimated total trip cost quoted) be provided prior to booking a tour. Should the date when the client starts receiving the tour service be 20 days or less away at the time, 100% of the estimated total tour service cost quoted will be due prior to booking a tour.

The balance will be due no later than 20 days prior to the date when the client starts receiving the tour service and will reflect the final cost of all bookings and is subject to certain cancellation charges as outlined below. Where bookings are made less than 20 days before the date when the client starts receiving the tour service, full payment must be made prior to the delivery of a final detailed tour. If the balance is not received on or before 20 days prior to the date when the client starts receiving the tour service, CJETT may consider the booking as canceled and the full deposit will be forfeited. An additional fee may be charged to cover the cost of using credit cards as a form of payment. All Products, Services and prices are subject to change until all bookings are fully confirmed. Itemized cost breakdowns are not available as all Products and Services are sold as a complete package.

The following charges are payable by the Client in accordance with the number of days prior to the date when the client starts receiving the tour service following notice being received by CJETT of cancellation according to the Notice Provisions in Section 3.1.

Days prior to date when the client starts receiving the tour service	Deposit Percentage of Total Invoiced Price Forfeited and Payable to CJETT
Over 61 Days Prior	Deposit Forfeited
31-60 Days Prior	50%
21-30 Days Prior	60%
20 Days or Less Prior	100%

CJETT is not obligated to refund any deposits to clients in the event travel restrictions are imposed by any government that would impact a client's ability to travel to Japan, including any quarantines that may be required in Japan or a client's country of origin. However, CJETT will permit clients to reschedule tours upon the receipt of proper written notice. In these instances, clients will be permitted to apply deposits previously paid towards a future rescheduled tour that occurs no later than 12 months from the originally scheduled date when the client starts receiving the tour service. Clients may incur additional costs to reschedule tours due to vendor penalties and changes to rates

for accommodations, special experiences, in-country transportation, private guiding and other such costs and fees applicable to agreed-upon rescheduled dates.

2. Liability and Obligations

2.1 CJETT acts as an agent for various independent Suppliers that provide accommodations, transportation, sightseeing, activities, or other Products and Services connected with each client's tour. Such Products and Services are subject to the terms and conditions of those suppliers. Individual clients are responsible for purchasing a travel insurance policy if desired, that will cover some of the expenses associated with the loss of luggage or personal effects. Cancellation and other travel-related insurance packages are strongly recommended.

2.2 Circumstances Beyond our Control – if CJETT is unable to provide the Travel Arrangements as illustrated in our web site or in any marketing materials, or any Product or Service agreed to be provided (including any key persons leading specialized trips), it is not liable for any injury, loss, damage, accident, delay or irregularity arising to the Client or any third party.

2.3 Visa Requirements – It is the Client's responsibility to ensure that it has valid passports, visas, and permits which meet the immigration and governmental requirements of the country of travel.

2.4 Medical Conditions – The Client must notify CJETT of any pre-existing medical conditions that might reasonably be expected to affect the Travel Arrangements.

2.5 Health Issues – It is the Client's responsibility to obtain any vaccinations or health precautions applicable to the country of travel.

2.6 Loss – CJETT is not liable for and accepts no responsibility for any direct or indirect loss, financial loss, consequential loss, loss of enjoyment, pain and suffering, damage, injury, accident delay or irregularity occasioned to the Client, whether caused by act, omission, negligence or otherwise, while undertaking a Travel Arrangement.

2.7 CJETT strongly recommends that the Client insure themselves against loss of deposit, cancellation charges, medical expenses and loss of personal possessions, and any other foreseeable loss or expense.

3. Notice

3.1 A notice by the Client must be in writing, and may be delivered by hand, sent by prepaid mail, sent by facsimile or sent by electronic means such as e-mail to the address or number specified. A notice is treated as given to CJETT when:

(a) if hand delivered, when delivered;

(b) if sent by prepaid mail, when received or within 48 hours after posting, whichever is the sooner,

- (c) if sent by facsimile, when facsimile machine confirms transmission; or
- (d) if by e-mail, when the email is sent.

4.0 Privacy

4.1 Any information CJETT obtains from the Client or its representative is necessary for CJETT' business purposes or providing the Client with CJETT' Products and Services, and may be used in answering any queries the Client may have; performing internal administration and operations; developing, improving and marketing the CJETT' Products and Services; and any directly related purposes.

4.2 CJETT will not disclose any personal information to any other party without the consent of the Client except to the Suppliers, a related entity or adviser of CJETT or where CJETT is otherwise required by law to do so.

Definitions

“Client” means a person, firm or corporation seeking to acquire Services from CJETT and if there is more than one of these, these Terms and Conditions bind them jointly and each of them separately.

“Travel Arrangements” means the travel arrangements made by CJETT including all Products and Services.

“Products” means individual components of Travel Arrangements, such as accommodation, meals, transport, tours, activities, special experiences, etc.

“Services” means the booking and payment services, including personalized itinerary planning, destination research and travel services provided by CJETT.

“Suppliers” means the party that is responsible for providing the individual Products and Services.